

1. The Promoter is Our Media Limited (company number 05715415) a company incorporated in England and Wales whose registered address is at Eagle House, Colston Avenue, Bristol, BS1 4ST.
2. The promotion is open to all UK mainland residents only (excludes Channel Islands), aged 18 years or older, except the Promoter's or Fred. Olsen Cruise Lines employees or contractors, anyone connected with the promotion, or their direct family members.
3. The closing date for entries is 23.59 on 31st December 2025
4. By entering the promotion, the participants agree:
 - a. to be bound by these terms and conditions; and
 - b. that should they win the promotion, their name and likeness may be used by the Promoter for pre-arranged promotional purposes.
5. Entrants should enter by answering the multiple choice question. Entries received after the closing date of the promotion will not be considered.
6. Entrants must supply to Our Media Limited their first name, last name and email address. The Promoter will use entrants' personal details in accordance with the Our Media Privacy Policy (<https://policies.ourmedia.co.uk/privacy-policy/>).
7. Only one entry will be permitted per person, regardless of method of entry. Bulk entries made by third parties will not be permitted.
8. **Prize Details:**

One winner will enjoy a six-night cruise for two to the German Christmas Markets aboard the MS Balmoral, departing from Southampton and sailing from 16 to 22 December 2026.

Accommodation will be in one D Grade Ocean View Twin Cabin, based on double occupancy.

The prize includes full board dining in buffet and main dining restaurants - this includes Breakfast, Lunch, Afternoon tea, 5 course A'La Carte Dinner, & late night snacks and a luggage allowance of up to 90kg per person (with no single item exceeding 20kg).

Itinerary:

- 16 Dec 2026: Depart Southampton
- 17 Dec 2026: At sea
- 18–19 Dec 2026: Overnight stay in Hamburg
- 20 Dec 2026: At sea
- 21 Dec 2026: Port call in Honfleur
- 22 Dec 2026: Return to Southampton

9. **Prize Restrictions:**

- The prize is valid only for the fixed travel dates of 16 to 22 December 2026 and cannot be rescheduled.
 - The winner will be issued a voucher by the prize provider to book the cruise directly and must claim the prize within four weeks of the issue date.
 - No cabin upgrades are available.
 - Should the designated cruise be cancelled for any reason, the winner will not be entitled to a refund but will instead be offered an alternative cruise of similar value.
 - Travel insurance is not included; the winner must arrange their own cover.
 - Spending money, excursions, and meals-ashore are not part of the prize and are the responsibility of the winner.
 - Transport to and from Southampton Cruise Terminal is also the responsibility of the winner.
 - All travellers must be 18 years or older at the time of sailing.
 - All travellers must hold a valid passport. UK passport holders will not require a visa for this cruise; however, non-British passport holders must ensure they possess all relevant entry visas for this cruise, if applicable.
10. The winning entrant will be the first correct entry drawn at random from all the correct entries after the closing date. The Promoter's decision as to the winner is final and no correspondence relating to the promotion will be entered into. The Promoter may share the details of the winner with the prize provider for the purposes of fulfilling/delivering the prize.
 11. The winner will be notified within 7 days of the close of the promotion by email. If the winner cannot be contacted, or fails to respond within 28 days of such notification being sent, the Promoter reserves the right to offer the prize to a runner up, or to re-offer the prize in any future promotion.
 12. There is no cash alternative and the prize will not be transferable. Prizes must be taken as stated and cannot be deferred. The Promoter reserves the right to substitute the prize with one of the same or greater value.
 13. The surname and county of residence of the winner will be available upon request within two months of the closing date of the promotion. The Promoter will contact the winner before releasing this information and provide the winner the opportunity to object or limit the amount of information shared.
 14. The Promoter reserves the right to amend these terms and conditions or to cancel, alter or amend the promotion at any stage, if deemed necessary in its opinion, or if circumstances arise outside of its control.
 15. The Promoter does not accept any responsibility for lost, delayed or fraudulent entries.
 16. The Promoter excludes liability to the full extent permitted by law for any loss, damage or injury occurring to the participant arising from his or her entry into the promotion or occurring to the winner arising from his or her acceptance of a prize.
 17. The promotion is subject to the laws of England.